

## **VERY IMPORTANT NOTES**

Dear Guests,

We would like to thank you for your interest in our apartment and wish you an enjoyable time. Before you commence your holiday, we would like to draw your attention to our

### **House Rules**

The house regulations are intended to guarantee a peaceful and undisturbed atmosphere for your holiday.

The house regulations are to be observed by every guest (including children and pets) without exception.

- The tenant use the accommodation in a careful and considerate manner as well as clean it properly.
- Similarly, the tenant must ensure that rooms with communal access, communal areas and the external facilities of the house are treated with care and left in a clean condition by him/her.
- The tenant is required to notify the landlord of any damage or defect.
- Living together in a house requires special consideration; disturbing the other tenants should be avoided from 1pm to 3pm and after 10pm, everyone and everything must be absolutely quiet. This include radio and TV reception that can be overheard by the other tenants.
- You must respect the neighbours. Being loud in and out of the building is prohibited especially during quiet hours. Neighbour complaints to us (with their departure) will be billed to you.
- Be sure to lock all the doors and windows when you are not at the property.

## **Policies**

- Children and Extra Bed Policy: All children are welcome.
- All children under 2 years stay free of charge for children's cots/cribs.
- All children under 12 years are charged EUR 10 per night for extra beds
- All further older children or adults are charged EUR 15 per night for extra beds.
- The maximum number of extra beds in an apartment is 2.
- Extra costs: Heating and service charge to be paid on consumption directly to the owners.
- Deposit Policy: No deposit will be charged.
- Pets: Pets are allowed on request.
- Parking: Free private parking is possible on site (reservation is needed).
- Internet: WiFi is available in public areas and it is free of charge.

## **Cancellation policy**

- If cancelled up to 30 days before the date of arrival, no fee will be charged.
- If cancelled after 30 days before the date of arrival, 50 % of the rent will be charged.
- In case of no-show, 100% of the rent will be charged.